



This portion is to be filled by Customer

PROFORMA OF PARTICULARS-Healthcare
For Hospital/Clinics/Users

Name of Account	:	
Postal Address at which correspondence to be made	:	
T& T Phone #	:	
Mobile phone #	:	
Fax No.	:	
Email Address	:	
Address where Cylinders will be used	:	
Phone, Fax & email address where Cylinders will be used	:	
Nature of Business	:	
Name, Signature and Designation of person responsible for Cylinders	:	

Father's Name of the owner:

Permanent Address & phone number of the owner:

This portion is to be filled by LINDE Bangladesh Limited

Customer Code No.:	
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Initial Cylinder Deposit Amount TK., C. R.,Dt.

Authorisation for supply from Customer Relations Officer / Manager.....



TERMS AND CONDITIONS FOR SUPPLY OF MEDICAL GASES IN CYLINDERS BELONGING TO THE COMPANY

CYLINDERS

Gases are supplied in cylinders, which are given on loan against cash security deposit at the prescribed rate. The cylinders are to be returned to the company immediately after the gas is used. Cylinders are not transferable and resale of its contents without the written consent of the Company is prohibited. The Company may refuse to supply gas to any Customer who may have transferred Cylinders belonging to the Company and reserve the right to take legal action for breach of agreement. Cylinders are not allowed to handover or transact with any seller without prior approval of LINDE. After completion of the job same cylinder to be returned to LINDE.

CYLINDER DEPOSIT

Customers are requested to make a deposit for cylinders issued to them at the prevailing rate. It is to be noted that the deposit rate per cylinder does not cover the full cost of a cylinder & this rate is subject to change at any time without prior notice. If the company enhances the rate of security deposit customer will have to deposit the difference amount.

REFUND OF CYLINDER DEPOSIT

Cylinders deposit are refunded on return of the cylinder in good condition, payment of all dues and surrender of the original Cylinder Deposit Receipt (CDR)
Cylinder deposit refund is made by Account Payee Cheque in favour of the account name.

CYLINDER RENTALS

Currently there is no free loan period for medical gases cylinder and 15% Vat applicable on rent. Any change in rental & vat rate which will applicable for all customers with effective date .Rental rate is subject to change at any time without prior notice.

For keeping cylinders, cylinders rentals will be charged as per below mentioned table until further review.

Product	Unit	Basic Price	VAT @ 15%	Total Price
Cylinder rent Oxygen	Cyl/day	8.00	1.20	9.20
Cylinder rent Air	Cyl/day	8.00	1.20	9.20
Cylinder rent Nitrous Oxide	Cyl/day	8.00	1.20	9.20
Cylinder rent for other Gases (if any)	Cyl/Day	8.00	1.20	9.20

The company does not maintain any record of cylinder serial number but calculates rental on the assumption that the first cylinder issued is the first cylinder returned.

Signature of the Customer:



The Company endeavours to maintain a high standard of serviceability of cylinders and reliable quality control on pressure and purity of gases. Facilities are available at the sales counter for customers to check pressure and condition of the cylinder while taking delivery. After the cylinder has been taken out of the sales premises, the company may not entertain any claim.

USE OF CYLINDER

If any cylinder is damaged or been found damaged the cylinders should immediately be brought to the company for the necessary repairs. It is strictly prohibited for customers to try to rectify / repair the defect. However, in doing so if any accident occurs, the responsibility, of the accident will be on the customer. Customers are responsible for the safe custody and proper use of cylinders.

Cross filling of cylinders (filled by other than LINDEB) is strictly prohibited and violation of the safety rules. LINDEB will not undertake any responsibility for any consequences due to such product mix or incident.

Other Charges :

Description	Medical bulk cylinders (Tk. Each)
Damage or Loss of Cylinder	12000.00
Replacement of Valve	2500.00
Loss of Aluminium Wheel	70.00
Loss of Gland Nut	105.00
Cleaning of Cylinder with TCE (externally from oil & Grease)	280.00
Painting of Cylinder	150.00
Spindle	290.00

15% vat applicable for all the above mentioned charges.

Prices mentioned above are current rates & subject to change .LINDEB reserves the rights to change as & when. Charges will be applicable as per prevailing rate.

SAFETY

Safety measures to be followed are provided in the Safety Booklet issued to a customer at the time of enrolling for strict compliance. Customers are strongly advised to handle and use gas cylinders as per booklet. Cylinders contain gases under high pressure.

This terms & conditions are al so applicable for previously issued cylinders.

Signature of the Customer:



CUSTOMER IDENTITY CARD/Number

Having opened a cylinder account a customer is allotted a customer code number and issued with a customer Identity Card/Number. At the time of obtaining supply of Gases the customer is required to present the card/number at the sales counter. Failure to produce the Identity Card/number may result in refusal of supply.

OPTION

The above Terms and Conditions are liable to change without notice and are binding on the customers.

I / We agree to abide by the above terms and conditions and confirm having received a copy of the same.

Signature of Customer

(Official Seal)

Date:

Enclosure:

1. Photo copy of trade License
2. Passport size photograph of the owner / head of the organization
3. Photo copy of the National ID card.