

Linde Bangladesh Limited
285, Tejgaon I/A,
Dhaka - 1208

Date

Application for Gas Supply

Sir (s) :

I / We wish to take gas supply from you in your cylinder(s). I / We shall provide the required particular(s) on the enclosed Proforma.

I / We have read your terms and conditions of gases sales and in acceptance a signed copy is enclosed. I / We confirm that the terms and conditions are subject to change without notice and agree to abide by them.

I / We shall confirm our cylinder(s) holding whenever asked for and your authorised representative will have access into our premises during working hours for physical verification of cylinder(s) held by us.

I / We wish to make the following cylinder(s) deposit.

	Oxygen Cylinder @ TK.	8000.00 Each	
	DA Cylinder @ TK.	12000.00 Each	
	Nitrogen cylinder @ TK	8000.00 Each	
	Argon cylinder @ TK	8000.00 Each	
	CO2 cylinder @ TK	8000.00 Each	
		Total	
		Less deposit	
Total TK to be paid as security deposit			

Your faithfully,
Signature

Name	
Designation	
Name of the Firm	
Address :	
T&T phone #	
Mobile phone #	
Fax No.	
Email Address	

This portion is to be filled by Customer

PROFORMA OF PARTICULARS

For Company / firm/ Institution

Name of Account	:	
Postal Address at which correspondence to be made	:	
T& T Phone #	:	
Mobile phone #	:	
Fax No.	:	
Email Address	:	
Address where Cylinders will be used	:	
Phone, Fax & email address where Cylinders will be used	:	
Nature of Business	:	
Name, Signature and Designation of person responsible for Cylinders	:	

Father's Name of the owner:

Permanent Address & phone number of the owner:

This portion is to be filled by LINDE Bangladesh Limited

Customer Code No.:	
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Initial Cylinder Deposit Amount TK., C. R.,Dt.

Authorisation for supply from Customer Relations Officer / Manager.....

TERMS AND CONDITIONS FOR SUPPLY OF INDUSTRIAL GASES IN CYLINDERS BELONGING TO THE COMPANY

CYLINDERS

Gases are supplied in cylinders, which are given on loan against cash security deposit at the prescribed rate. The cylinders are to be returned to the company immediately after the gas is used. Cylinders are not transferable and resale of its contents without the written consent of the Company is prohibited. The Company may refuse to supply gas to any Customer who may have transferred Cylinders belonging to the Company and reserve the right to take legal action for breach of agreement. Cylinders are not allowed to handover or transact with any seller without prior approval of LINDE. After completion of the job same cylinder to be returned to LINDE.

CYLINDER DEPOSIT

Customers are requested to make a deposit for cylinders issued to them at the prevailing rate. It is to be noted that the deposit rate per cylinder does not cover the full cost of a cylinder & this rate is subject to change at any time without prior notice. If the company enhances the rate of security deposit customer will have to deposit the difference amount.

REFUND OF CYLINDER DEPOSIT

Cylinders deposit are refunded on return of the cylinder in good condition, payment of all dues and surrender of the original Cylinder Deposit Receipt (CDR)

Cylinder deposit refund is made by Account Payee Cheque in favour of the account name.

CYLINDER RENTALS

Currently there is no free loan period for industrial gases cylinder and 15% Vat applicable on rent. Any change in rental & vat rate which will applicable for all customers with effective date .Rental rate is subject to change at any time without prior notice.

For keeping cylinders, cylinders rentals will be charged as per below mentioned table until further review.

Product	Unit	Basic Price	VAT @ 15%	Total Price
Cylinder rent DA	Cyl/day	2.00	0.30	2.30
Cylinder rent Oxygen	Cyl/day	1.50	0.23	1.73
Cylinder rent Argon, CO2, Lamp, Nitrogen	Cyl/day	3.00	0.45	3.45
Cylinder rent Helium , Comp Air , Hydrogen & Mixer gas	Cyl/Day	5.00	0.75	5.75

For keeping cylinders more than one year, cylinders rentals will be charged Tk 10.00 per cylinder per day for the entire above mentioned product.

The company does not maintain any record of cylinder serial number but calculates rental on the assumption that the first cylinder issued is the first cylinder returned.

Signature of the Customer:

The Company endeavours to maintain a high standard of serviceability of cylinders and reliable quality control on pressure and purity of gases. Facilities are available at the sales counter for customers to check pressure and condition of the cylinder while taking delivery. After the cylinder has been taken out of the sales premises, the company may not entertain any claim.

USE OF CYLINDER

If any cylinder is damaged or been found damaged the cylinders should immediately be brought to the company for the necessary repairs. **It is strictly prohibited for customers to try to rectify / repair the defect.** However, in doing so if any accident occurs, the responsibility, of the accident will be on the customer. Customers are responsible for the safe custody and proper use of cylinders.

At present **Loss or damage to cylinders, any of its fittings or excessive loss of DMF are recoverable by the Company** at the following rates; This rate is subject to change at any time without prior notice: Please note that, following rates are subjected to 15% VAT.

	Oxygen and Other Gases (Tk. Each)	Dissolved Acetylene (Tk. Each)
Damage or Loss of Cylinder	12000.00	18000.00
Replacement of Valve	2500.00	2500.00
Loss of Aluminium Wheel	70.00	70.00
Loss of Gland Nut	115.00	115.00
Loss of DMF from Acetylene Cylinder (if shortage is in excess of 0.25Kg) per Kg.		150.00
Cleaning of Cylinder with TCE (externally from oil & Grease)	310.00	310.00
Painting of Cylinder	165.00	165.00
Spindle	290.00	290.00

15% vat applicable for all the above mentioned charges.

SAFETY

Safety measures to be followed are provided in the Safety Booklet issued to a customer at the time of enrolling for strict compliance. Customers are strongly advised to handle and use gas cylinders as per booklet. Cylinders contain gases under high pressure.

This terms & conditions are al so applicable for previously issued cylinders.

Signature of the Customer:

CUSTOMER IDENTITY CARD

Having opened a cylinder account a customer is allotted a customer code number and issued with a customer Identity Card. At the time of obtaining supply of Gases the customer is required to present the card at the sales counter. Failure to produce the Identity Card may result in refusal of supply.

If the card is lost or damaged the customer should inform the company in writing promptly. At present company is charging Tk. 28.75 including 15% vat for to issue a duplicate card, which is subject to change at any time without prior notice. The customer is expected to surrender the lost card if found later.

OPTION

The above Terms and Conditions are liable to change without notice and are binding on the customers.

I / We agree to abide by the above terms and conditions and confirm having received a copy of the same.

Signature of Customer

Address

(Official Seal)

Date:

Enclosure:

1. **Application on letterhead mentioning reason** for hiring of rented cylinder along with consumption pattern.
2. Photo copy of trade License
3. **Passport size photograph of the owner / head of the institution - 1 copy**
4. Memorandum of article of association from joint stock company in case of registered Limited company.
5. **Photo copy of work order for project customer.**
6. Letter of authorisation from Head of institution in case of agreement signed by others.
7. Photo copy of the National ID card.